

Registering with the practice

To register with the Practice please see our website where registration forms are available.

Once you have completed the form, you may be asked to book in for a New Patient Medical appointment. This is a brief appointment with a Healthcare Assistant regarding your medical history, height, weight, smoking status etc. Registration can take up to 2 weeks to process.

All patients who register with the practice will be allocated a named GP, however you can choose to see any GP you wish. If you wish to see a particular GP then please make this known to reception when you book an appointment, although be aware that this may not always be possible due to clinical demands.

Practice Services we offer

- Childhood Immunisation
- Influenza Vaccinations
- Family Planning including coils and implants
- Child Surveillance
- Cervical Screening
- Maternity Services
- Smoking Cessation Services
- Weight Management Support
- Chronic Disease Management Clinics
- Private Medicals including HGV, Taxi Medicals
- Joint Injections
- Travel vaccinations (except yellow fever)

Opening Times:

Monday 07:00 - 18:00

Tuesday 07:00 - 18:00

Wednesday 07:00 - 18:00

Thursday 07:30 - 16:00

Friday 08:30 - 18:00

The reception and telephone system is open from 08:30 Monday to Friday.

Every Thursday the surgery reception will be open till 4pm for patients to access but the telephone lines will be transferred at 12 noon. If you ring the appointment line after this time you will be re-directed to the out of hours GP.

Out of hours medical care can be obtained by:

Phoning 111 (or, in an emergency 999)

Attending the Sheffield City Walk-In Centre

Rockingham House

75 Broad Lane, Sheffield, S1 3PB

Monday-Sunday 8:00-22:00

Duke Medical Centre



28 Talbot Road

Sheffield

S2 2TD

01142720689

www.dukemedicalcentre.com

Partners

Dr Amir Afzal GMC: 3173187

Dr Razi Ahmed GMC: 6033005

Dr Pallavi Kuruvatti GMC: 4629524

Dr Shalini Malhotra GMC: 6095258

Salaried GPs

Dr Hina Kanabar GMC: 4305747

Dr Simon Miller GMC: 7523565

Practice Staff

Practice Nurses

Chris Thorpe RGN

Abbey Green RGN

Pharmacist

Laura Ferreira MPharm IPresc GPharmC MRPharmS

Health Care Assistants

Fiona Paterson

Julie Wilson

Practice Manager

Karla Levy

Practice Area

We accept patients resident in the local area which is the S2 postcode and surrounding areas.

Teaching and Training

Duke Medical Centre is a teaching & training practice. You therefore may be offered an appointment with a qualified doctor gaining experience in general practice or be asked if one may be present whilst you consult your own doctor.

We also train medical students, and you may be asked if you would see a medical student before seeing one of the GPs for your appointment or sitting in with one of the GPs. If you prefer to see your doctor in private or do not wish to see a medical student, please let us know at the time of your appointment.

Appointments

If you require an appointment with a GP please ring us in the morning from 8:30.

You will then be phoned back the same day by one of the doctors who will discuss your problem and offer you a face-to-face appointment if appropriate. You may also be offered an appointment with a physiotherapist, pharmacist or nurse if this is felt to be more appropriate.

Routine telephone appointments with a GP can also be booked five days in advance by phoning the practice.

Appointments with the practice nurses or health care assistants can be made by calling the practice at any time.

Hub Appointments

You may be offered an appointment at one of three GP access centres across Sheffield which offer appointments 18:30 -22:30 weekdays and 10:00 -18:00 weekends.

Home visits

Whilst we encourage our patients to come to the surgery, we do appreciate this is not always possible. If you do need a home visit, you can help us by calling

0114 2720689 before 10:00.

You may only request a home visit if you are housebound or are too ill to visit the practice. Your GP will only visit you at home if they think that your medical condition requires it, and will also decide how urgently a visit is needed.

Ordering Prescriptions

You can order prescriptions by visiting our website: www.dukemedicalcentre.com

Please click the 'contact us online' tab or go to reception hub to order your prescription

Or

Calling 01142722100 and selecting option 4

This line is available Monday, Tuesday, Wednesday and Friday between 1-3pm. We are not able to accept phone requests for prescriptions out of these times.

Or

Registering to request prescriptions online through <https://app.patientaccess.com>

Registration forms for this are available at reception but please note you will be asked to provide photo ID.

You could also sign up to the nhs app

Disabled access

The practice has a ramp and is fully accessible by wheelchair and mobility devices. All clinic rooms are on the ground floor of the building.

Suggestions & Complaints

The Practice strives very hard to ensure that everyone receives quality care, and welcomes any suggestions or comments from you as to how to improve the service we offer. Should you feel that your needs are not being met, we welcome the opportunity to discuss this with you, and the complaints team would be happy to deal with your complaint.